



**City of Sunnyvale  
Department of Parks & Recreation  
Recreation Division  
INFORMATIONAL BULLETIN**



## **Pilot Care (Case) Management Program at the Sunnyvale Senior Center**

The City of Sunnyvale is pleased to announce the arrival of the new Care (Case) Manager, Vivian I. Silva. Ms. Silva will provide care management services to eligible clients through a new pilot program funded by the City of Sunnyvale and the Council on Aging Silicon Valley. The pilot program has been approved by City Council through June 30, 2007. At that time, the program will be evaluated to determine whether or not there is an interest and the resources to continue the pilot program on an on-going basis

### **1. What is Care (Case) Management?**

Case management, also known as care management, assists seniors and their families in identifying care and service needs. One of the primary goals of the care manager is to link individuals with services that will allow them to maintain their independence and continue to live in their homes.

### **2. How will the Care Management Program Work?**

The part-time care manager will be working out of the Jasmine office at the Sunnyvale Senior Center. Potential clients will be able to reach the care manager by telephone and e-mail. The care manager will be responsible for the following services:

- Assessment
- Care planning
- Service arrangements
- Monitoring of the senior client

Some of this work will be done in the care manager's office and some will occur in the client's home.

### **3. Who will be eligible for Care Management services?**

Residents of the city of Sunnyvale ages 50+ will be eligible for care management services. One form of current California picture identification or utility bill with the resident's name and Sunnyvale address will be required. If your picture identification or utility bill does not have your current Sunnyvale address, then you will need to show two forms of identification with your current Sunnyvale address.

#### **4. How to make an appointment?**

For an appointment, please call **408-730-7732**. The care manager may also be contacted at the following e-mail address: [ysilva@ci.sunnyvale.ca.us](mailto:ysilva@ci.sunnyvale.ca.us). Ms. Silva's regular office hours will be Wednesdays, 1:00-5:00 p.m.

#### **5. How much will Care (Case) Management services cost?**

The care manager's services will be provided to eligible clients at no cost.

**For more information call the Sunnyvale Senior Center at 408-730-7360.**